

TOQIO

On the cutting edge of
technology with Mac

Toqio

Toqio is a fintech platform that gives companies the ability to create and launch fully branded banking or finance solutions as apps or on the web in weeks, not months. Founded in 2019 by Eduardo Martinez and Michael Galvin with offices in London, Madrid, and Nairobi, Toqio is swiftly becoming the dominant SaaS platform for developing innovative fintech solutions, supported by a comprehensive configuration and customization platform along with a marketplace of trusted, reputable partners.

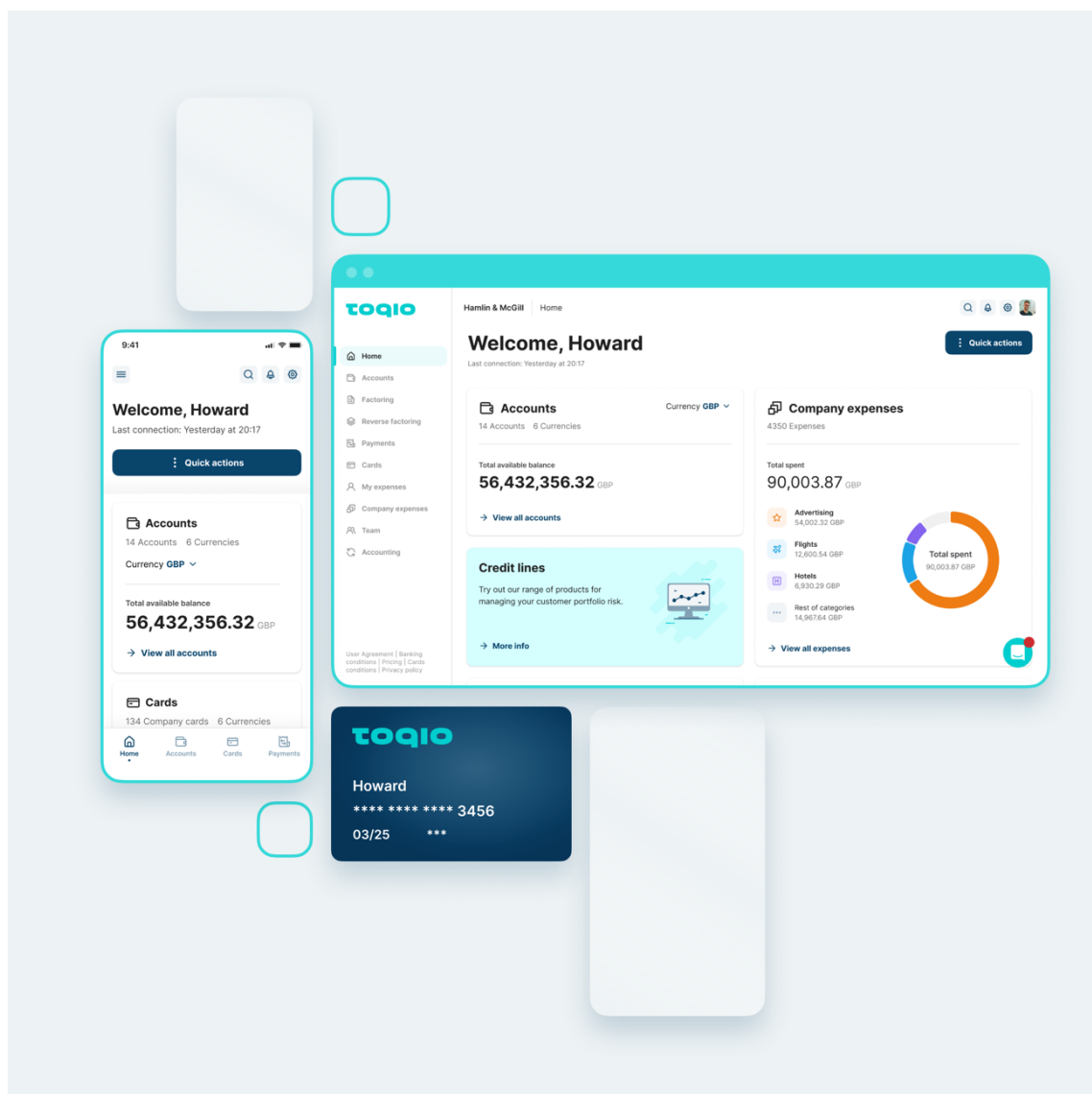
Over the course of 2022, the company mushroomed from about 30 employees to over 100.



Technology adapted to the entire organization

The Toqio team is comprised of professionals with a wide range of technology needs according to their roles. Administrative and HR staff, as well as those involved in sales, marketing, and client support require light, easily portable laptops to be able to work from home, on the road, or at one of the company's offices. Designers and front-end programmers, on the other hand, require laptops that can multitask efficiently and offer powerful graphic features.

Then there are back-end programmers and QA experts who need to be able to set up a variety of local production and test environments prior to releasing new versions of the company's platform. No matter the role, everyone at Toqio insists on technology products that are easy to use, lightning fast, and compatible with each other. Additionally, the company is 100% cloud-oriented. It has no servers and no centralized physical data storage, making personal devices a critical part of the company's daily work.



Why Apple is the best for Toqio Fintech?



"Initially, we began to work with Mac laptops because they were really light and cool," jokes Luis Fernández, Toqio's VP of Customer Success and the overseer of the company's internal IT administrators. "As we grew, the creative staff and many other professionals we hired indicated that they preferred using them, so we came to a crossroads. We needed to choose a platform that would allow us to scale up, and that all our staff would feel comfortable using. We also needed to be able to administer devices remotely, we were in a pandemic, after all. And we needed the ability to define different roles for various newcomers who needed access to an array of tools. The more we thought about it, the more. Macs made sense for us."

Fewer incidents = fewer IT resources

As the company grew, so, too, did its need to keep things running smoothly on the IT side. Specific configurations based on functions had to be considered, so Toqio decided to use Jamf as its primary means of administering devices. Thus far, the decision to go with Apple products seems to have paid off.

"I think they're great," comments Andrei Ivan, one of Toqio's resident IT Support Technicians. "The machines we use are fast, they're powerful, and as light as feathers. They connect easily to the large monitors we have at the office, so the designers and other technical staff enjoy a really nice work experience. For us, they're easy to manage through the Jamf interface, and every machine we hand out to staff is preconfigured to our specifications. For example, each laptop offers a simple link in the dock to our ticketing system, so if someone runs into an issue, they can automatically open a service ticket and we get back to them within minutes. Then, we can remote pilot the machine to troubleshoot, though I have to say, this usually happens within the first day or so of someone joining us and normally has to do with some login or other. The computers themselves are fantastic."



Eduardo Martinez and Michael Galvin, Toqio founders

As Toqio grows, so will the number of computers being used in the field. This doesn't seem to be a concern, however. As Luis says, ***"We currently have 100 employees. I estimate our current technical support staff could handle many more than that with the tools we have right now. If the workload gets too high, we won't need to change our systems and processes, we'll just need to hire more technicians!"***